

Cancellation of a Trip

In order to support the process of your Cancellation of a Trip Claim, we have put together a checklist to ensure you include the correct paperwork to support your claim. Please ensure you read this carefully as failure to supply the correct documents may delay our assessment of your claim.

Your Checklist of Documents Required

- All Holiday Booking Documents showing dates of trip and all costs, including travel and accommodation.
- Holiday cancellation documents showing extent of refund, if any.
- Cancellation reason – *if due to illness or injury this means the medical certificate within the claim form completed by the GP of the person concerned; if due to other reasons this means official correspondence showing why you could not travel as planned.*

Please consider the environment before printing this checklist. We **do not** require the checklist to be printed and returned.