

Departure Delay

In order to support the process of your Departure Delay Claim, we have put together a checklist to ensure you include the correct paperwork to support your claim. Please ensure you read this carefully as failure to supply the correct documents may delay our assessment of your claim.

Please note if you cancel the entire trip due to a delay of over 24 hours, you will need to complete a cancellation claim form rather than this one.

Your Checklist of Documents Required

- Holiday Booking Documents showing Travel Dates and Cost of Trip.
- Confirmation of Reason and Duration of Delay from the Carrier concerned.

Please consider the environment before printing this checklist. We **do not** require the checklist to be printed and returned.