

Missed Departure

In order to support the process of your Missed Departure Claim, we have put together a checklist to ensure you include the correct paperwork to support your claim. Please ensure you read this carefully as failure to supply the correct documents may delay our assessment of your claim.

Your Checklist of Documents Required

- Holiday Booking Documents showing Travel Dates and Cost of Trip.
- Any Original Unused Tickets.
- Tickets/Receipts for Additional Travel Costs.
- If caused by Delayed Public Transport – *Written evidence from the transport provider to explain the delay.*
- If caused by Breakdown of your own vehicle – *a Report from the Recovery Operator.*
- If caused by Accident – *Copy of Motor Claim form giving details of the incident.*

Please consider the environment before printing this checklist. We **do not** require the checklist to be printed and returned.